



HEART SHOP

eStore

User Guide



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Overview

This User Guide will provide you with instructions and useful information for navigating through the eStore to enable you to purchase material.

Log in

To access the eStore, go to <http://www.gilmore.ca/HSFC/Guest.aspx>. Use your User ID and Password.

HEART SHOP

Heart&Stroke™
Français

Guest

Login

Email or Username:

Password:

Login to your Heart Shop eStore account

Create a Heart Shop eStore account

Forgot Password

If you are an **Instructor** or **Program Administrator** click here to log in to the **Heart Shop eStore** via the **HSF Resuscitation Portal**

Shop as a **Guest**

™The heart and / icon on its own and the heart and / icon followed by another icon or words are trademarks of the Heart and Stroke Foundation of Canada.

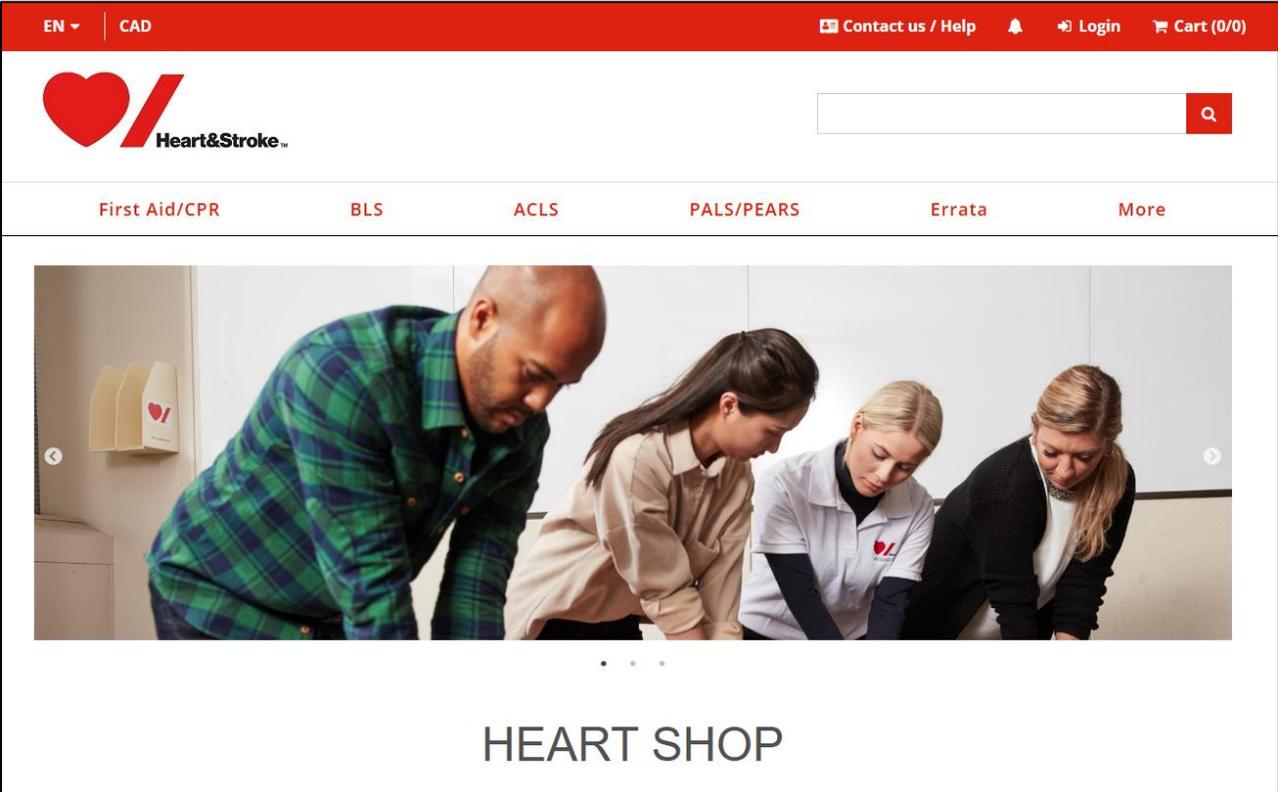
This site is created and maintained by Gilmore Overclick Technologies for the Heart and Stroke Foundation of Canada
Gilmore Global 120 Herzberg Rd., Kanata, ON, K2K 3B7

GILMORE GLOBAL

While using the web store, your session will time out after 60-minutes of inactivity.

The homepage

From the homepage you can browse products, navigate through My Account to find reporting, past orders, address book, etc.



Browsing the Products

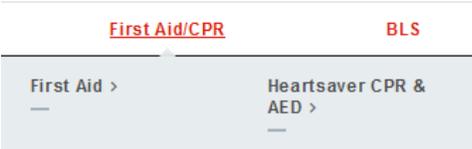
There are a couple of different ways to view the products in the store.

Product Categories

Product Categories are found along the top. These categories contain products currently available to order within the eStore.



If you know the location of the product you are searching for, you can use these categories to drill down until you find the desired product.



Search Function

On the top right of the store, there is a text box by which you search. Enter the desired part number, title, keyword, etc. in the text field. The results of the search will be listed for easy viewing.



If you enter a word such as 'bundle' you will see all items that contain 'bundle'.



From here you can filter the results by using the sort by, view, and products per page.

Sort by

Most Relevant

View

10 Item(s)

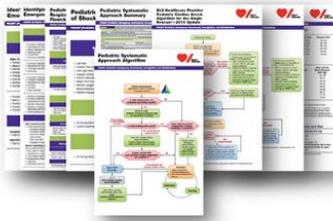
Show Advanced Filters



2015 Pediatric Emergency Assessment, Recognition, and Stabilization (PEARS) Provider Bundle- English
#RE7160E

In Stock (4 Available)
\$69.95 CAD

Add To Cart



2015 Pediatric Emergency Assessment, Recognition, and Stabilization (PEARS) Poster Set - English
#RE7190E

In Stock (37 Available)
\$56.95 CAD

Add To Cart



Heartsaver® CPR AED Adult, Child and Infant CPR AED Reference Cards Set
#RE1572

\$40.00 CAD

Buying Options

Product Description

The product name and image act as a link. Clicking this link will display a synopsis of the selected product. This page displays all of the product information within the overview but can also a description, and/ or special instructions (if applicable).



2015 Pediatric Emergency Assessment, Recognition, and Stabilization (PEARS) Provider Bundle- English

RE7160E

\$69.95 CAD

-
1
+

In Stock (4 Available)

♥

Add To Cart

Overview
Description

This product is offered in English only

Pediatric Emergency Assessment, Recognition, and Stabilization (PEARS) Provider Bundle - English

Placing an Order

There are two different ways to add product to your shopping cart.

1. From the product list you can click *Add to Cart* and you are brought to your shopping cart where you can change the quantity you would like to order. When you change the quantity make sure to click on update.
2. From the product detail page you can adjust the quantity you wish to order and click *Add to Cart*, where you are then brought to your shopping cart.



Shopping Cart

Items will be added to your shopping cart, and you will see the total value of all items in the subtotal.

Your Shopping Cart [Proceed to Checkout](#)

PRODUCT	QUANTITY	PRICE
 Remove from Cart	- 1 +	Unit price: \$69.95 Subtotal: \$69.95

[Clear Cart](#) **Subtotal (1 items): \$69.95 CAD**

[Continue Shopping](#) [Proceed to Checkout](#)

From here you can Continue Shopping or Proceed to Checkout.

Shipping Page

Entering Ship-To Information

At this step, you will be asked to enter the 'ship to' information. If the Shipping Information which auto populated is correct, then proceed by scrolling down.

From here you also have access to a Personal and/or Company address book. Or ship to a new address.

Set Your Shipping Address:

Ship to Address

Ship to Address [Edit Address](#)

120 Herzberg Rd
Ottawa, Ontario K2K3B7
Canada
 800-795-6661
 store@gilmoreglobal.com

- OR - Select a different address from your address book

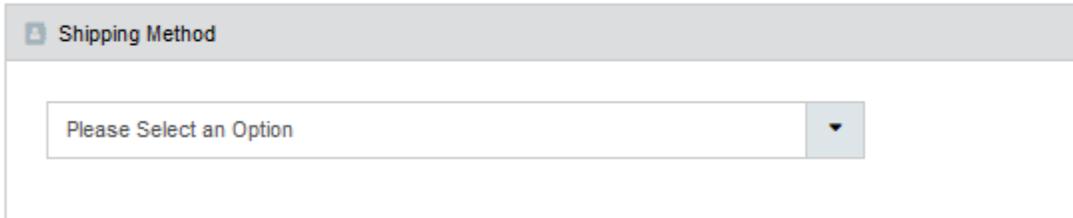
- OR - Ship to new address

Select your Shipping Method

From the drop down you are offered the available ship methods based on the ship to address.

You are also given the shipping estimate and delivery date.

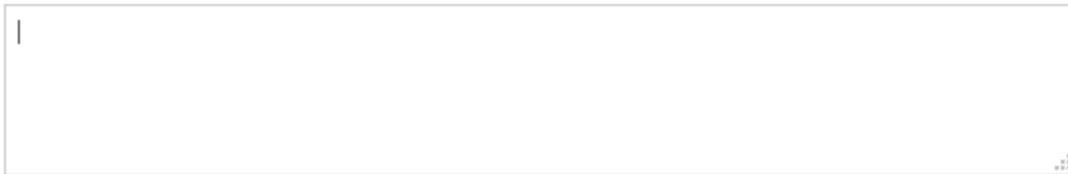
Select Your Shipping Method



Special Instructions

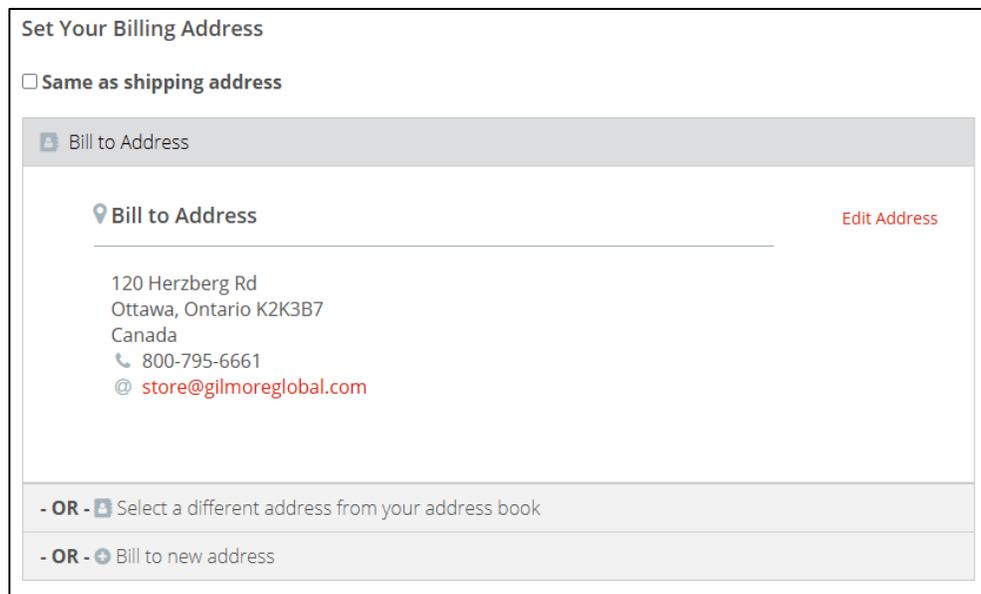
The *Special Instructions* field can be used to enter comments specific to the particular order delivery.

Special Instructions (optional)



Entering Billing Information

You will see Set Your Billing Address. Same as shipping address will automatically be selected.



When it is unselected, you have access to your address book or type a different address in.

Payment Options

Select Your Payment Options:

Once you've entered your payment details click Process your Order.

*If you have a promotional code this is when you would enter it.

Review and Confirm

Final Order Summary

You can now review your order before processing.

Review Your Order:

Process your Order

Your Shopping Cart

PRODUCT	QUANTITY	PRICE
 <p>2015 Pediatric Emergency Assessment, Recognition, and Stabilization (PEARS) Provider Bundle- English #RE7160E</p>	Qty: 1	Unit price: \$69.95 Subtotal: \$69.95

Account Summary

Shipping Address

Gilmore Global
120 Herzberg Rd
Ottawa, Ontario K2K3B7
Canada
☎ 800-795-6661
✉ store@gilmoreglobal.com

Ship Method: Canada Post - Regular Parcel
Estimated Delivery Date: October 31, 2024

Special Instructions:

Billing Address

Gilmore Global
120 Herzberg Rd
Ottawa, Ontario K2K3B7
Canada
☎ 800-795-6661
✉ store@gilmoreglobal.com

Payment

Purchase Order: HSFC

Currency: CAD

Order Summary

Merchandise Subtotal:	\$69.95
Order Process Fee:	\$5.00
Shipping:	\$23.31
Taxes:	\$12.77
Order Total:	\$111.03 CAD

Order email confirmations

	Full Name	Email Address	Email Source	Pricing Visibility
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	Third Party	All Pricing
<input checked="" type="checkbox"/>	Gilmore Global	store@gilmoreglobal.com	Shopper, Shipping, Billing	All Pricing

Shipping email confirmations

	Full Name	Email Address	Email Source	Pricing Visibility
<input type="checkbox"/>	<input type="text"/>	<input type="text"/>	Third Party	All Pricing
<input checked="" type="checkbox"/>	Gilmore Global	store@gilmoreglobal.com	Billing, Shipping, Shopper	All Pricing

◀ Back to Payments

Process your Order

Once you've confirmed your order click on Process you Order.



Order Confirmation Page

Order Confirmation Page

Once your order has been accepted, a confirmation page will display indicating the order number.

At this point, you may **View Order Receipt, Continue Shopping, Logout** or **Assign Digital Content**.

Thank you for your order!

Join UPS My Choice for free and manage your delivery. [Click here](#)

Your confirmation number is **#2529960**

You will receive an email confirmation shortly.

 [View Order Receipt](#)

Purchased Products



2015 Pediatric Emergency Assessment, Recognition, and Stabilization
(PEARS) Provider Bundle- English
#RE7160E

[Continue Shopping](#)



Email Confirmation

Order Confirmation Email

You will receive an order confirmation via email with your order number. If you have order digital products there will be a button to claim digital content.



Order Review		Order Status: Processed		
Order Number:	2529960	Date Ordered:	October 28, 2024	
Ship Method	Canada Post - Regular Parcel	Payment Method:	HSFC	
Estimated Delivery Date:	November 1, 2024			
Shipped Date:	Awaiting Shipping			
Billing Information		Shipping Information		
Full Name:	Gilmore Global	Full Name:	Gilmore Global	
Company Name:		Company Name:		
Email:	store@gilmoreglobal.com	Email:	store@gilmoreglobal.com	
Phone:	800-795-6661	Phone:	800-795-6661	
Fax:		Fax:		
Address:	120 Herzberg Rd	Address:	120 Herzberg Rd	
City:	Ottawa	City:	Ottawa	
Province:	Ontario	Province:	Ontario	
Postal Code:	K2K3B7	Postal Code:	K2K3B7	
Country:	Canada	Country:	Canada	
Products				
Product Code	Product Name	Price	Quantity	Amount
RE7160E	2015 Pediatric Emergency Assessment, Recognition, and Stabilization (PEARS) Provider Bundle- English	\$69.95	1	\$69.95
			Subtotal:	\$69.95
			Order Process Fee:	\$5.00
			Shipping & Handling:	\$23.31
			Taxes:	\$12.77
Prices in CAD			Total:	\$111.03
Comments				
Special Instructions: Do Not Fulfill				

License Code or E-mail Assignment

When your order includes eBook(s) (digital content), you may receive one of two options (single or multiple eBook assignments).

Single eBook Assignment

Your order details are automatically displayed in the fields; however, they can be modified. Once the field details are correct, click on 'Claim Digital Content' and the code will be sent to the recipient.

Thank you for your order!

Join UPS My Choice for free and manage your delivery. [Click here](#)

Your confirmation number is #2529962
You will receive an email confirmation shortly.

[View Order Receipt](#)

Purchased Products

	<p>2020 American Heart Association Guidelines Heart & Stroke Foundation of Canada Edition- eBook - English #RE9900ED</p>	<p>Recipient Name <input type="text" value="Gilmore Global"/></p> <p>Recipient Email <input type="text" value="store@gilmoreglobal.com"/></p> <p style="text-align: center;">Claim Digital Content</p>
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[Continue Shopping](#)

Multiple eBook Assignment

On the order confirmation page, click on 'Distribute Digital Content' to access the codes.

Thank you for your order!

Join UPS My Choice for free and manage your delivery. [Click here](#)

Your confirmation number is #2529963
You will receive an email confirmation shortly.

[View Order Receipt](#)

Purchased Products

	<p>2020 American Heart Association Guidelines Heart & Stroke Foundation of Canada Edition- eBook - English #RE9900ED</p>	<p>License(s): 10</p> <p style="text-align: center;">Distribute Digital Content</p>
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[Continue Shopping](#)

After clicking on Assign and Distribute, you will go to the following page.

On this page, you will be able to manually enter the name and email address of recipients and send emails. You can also click Download Template, enter the information in the spreadsheet, then click Import Recipients.

Click 'Send Emails' to send the codes to the recipients.

Product License Assignment

Order Number: #2529963	Full Name: Gilmore Global
Status: Processed	Company Name:
Date Ordered: October 28, 2024	Email Address:
Phone: 800-795-6661	store@gilmoreglobal.com

2020 American Heart Association Guidelines Heart & Stroke Foundation of Canada Edition- eBook - English
#RE9800ED

10 Available License(s) [Download Recipients Template](#) [Upload Recipient](#)

The license keys for the software that you've ordered are being generated. To view the license keys ordered, please refresh your page.

Redemption status updated nightly

LICENSE CODE	STATUS	RECIPIENT NAME	RECIPIENT EMAIL	COMMENTS
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>
	Available	<input type="text"/>	<input type="text"/>	<input type="text"/>

Show (10 Item(s)) [View All](#)
1 of 1
Send Emails